



ELECTRONIC DEVICE ASSESSMENT PACKAGE

TRIDENT ENGINEERING ASSOCIATES, INC.

2010 Industrial Drive
Annapolis, MD 21401-2942

PURPOSE:

The purpose of this special package from Trident Engineering Associates, Inc. (Trident) is to provide an opportunity to commission an initial evaluation to assess the status of an electronic device that is claimed to be damaged. Electronic devices that are in computer, video, audio, communications and GPS categories can be assessed. An Electronic device consists of a single device or a system as sold by a single manufacturer such as a computer that consists of a CPU, monitor, keyboard and mouse.

COST:

\$125.⁰⁰ USD per device or system

CONTENTS OF THE PACKAGE:

Trident will perform a limited, non-destructive evaluation of electronic devices. The assessment will attempt to determine the condition and cause of the damage to the device. Trident will report its findings in the form of a brief written report or an oral report according to our client's preference.

Trident will not be responsible for the loss of data that was on devices with memory storage. Data recovery can be attempted for an additional charge.

Electronic devices should be delivered prepaid to our assessment center at the following address:

Trident Engineering Associates, Inc.
c/o The Computer Barn
1460 Newville Road
Carlisle, PA 17015

STORAGE OF EVIDENCE:

If Trident is authorized by email or in writing within thirty (30) days of the issue date of the report to dispose of or return the evidence, no storage fees will be charged. If requested, or if no specific instructions are received, Trident will store the evidence involved at a cost of \$30.00 per month.

EVIDENCE DISPOSAL COSTS:

There is a \$50 charge for evidence disposal. If the evidence is to be returned, the costs of shipping and handling will be invoiced to the client.

HOW TO SUBSCRIBE:

To subscribe, contact Mr. Ronald Hauge at 410-224-3550 or rhauge@tridentemail.com or go to the Submit New Case page on our website at www.tridentengineering.com.

AVAILABILITY OF ADDITIONAL SERVICES:

- Additional time and other services are available directly from Trident at our normal, low rates should they be needed.
- A complete forensic investigation is available for those devices that exhibit evidence of sabotage or where there is evidence of a manufacturing defect that could lead to a subrogation case.
- Evidence pick-up service is available directly from Trident at a reasonable charge.
- For the range of additional Trident services available, please visit our website.